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Nicomatic North America Quality Policy

Nicomatic is committed to providing high-quality products and services to our customers. To achieve this, we have established a manufacturing quality policy that combines empowerment and AS9100 certification. This policy outlines our approach to quality and our expectations for all employees.

Policy Statement: Nicomatic is dedicated to continuously improving our processes and products using best practices, employee involvement, and AS9100 certification. Our goal is to meet or exceed customer requirements while maintaining quality, safety, and ethical behavior standards.

Empowerment: Nicomatic believes that empowering our employees is key to achieving our quality goals. To this end, we provide employees with the training, resources, and authority they need to make decisions that affect their work and identify and resolve quality issues. We also encourage employees to provide feedback and suggestions for improvement.

AS9100 Certification: Nicomatic North America is certified and adheres to the requirements of the standard for all aspects of aerospace manufacturing, from design and development to production and delivery. We regularly assess and evaluate our processes to ensure that we meet the standard's requirements and identify improvement areas.

Customer Focus: Our customers' needs and expectations are at the center of all that we do. We strive to understand their requirements and to deliver products and services that meet or exceed their expectations.

Continuous Improvement: Nicomatic is committed to continuous improvement and regularly reviews and evaluates our processes and products to identify opportunities for improvement. We encourage all employees to suggest ideas and participate in improvement initiatives.

Conclusion: By combining empowerment and AS9100 certification, we are creating a culture of quality that emphasizes both top-down accountability and bottom-up involvement. Our commitment to quality, customer focus, and continuous improvement will ensure that we deliver high-quality products and services to our customers.

Jonathan Mahler

Quality Manager

Armando Zanchetta

President of the Americas